



QUALITY POLICY

Chemtrade's Vision is to build a **great chemical company**.

We are committed to being the **preferred provider** of products and services to users of chemicals by providing consistent value to our customers, business partners and other stakeholders.

We achieve our intended results by:

- Ensuring **conformity and continual improvement** of our processes, products and services.
- Ensuring **compliance** with regulatory, Quality and other requirements applicable to each of our businesses.
- Identifying relevant internal and external issues to **effectively manage the risks and opportunities** of our businesses.
- Establishing **Quality objectives** that meet the intent of this policy and the **strategic direction** of the company.
- Enhancing **customer satisfaction** by meeting the requirements of our internal and external customers.

A handwritten signature in black ink that reads "Scott Rook".

Scott Rook

President & Chief Executive Officer