



CHEMTRADE

QUALITY POLICY

Chemtrade's Vision is to build a great chemical company. We are committed to being the best provider of products and services to users of chemicals by providing consistent value to our customers, business partners and other stakeholders. In order to deliver Chemtrade's Vision, our leadership expects everyone across the organization to be accountable and committed to Quality. We demonstrate our commitment to Quality in all aspects of our business and ensure the Quality management system achieves its intended results by:

- Enhancing customer satisfaction by meeting our commitments to customers and those set forth in this Quality Policy.
- Providing safe, cost effective and environmentally responsible operations;
- Ensuring the safe transportation of our products by following recognized standards and requirements for the inspection and maintenance of vehicles, containers and equipment;
- Ensuring conformity and continuous improvement of our processes, products and services;
- Establishing relevant Quality objectives that meet the intent of this policy;
- Using teamwork and open communication to identify relevant internal and external issues and effectively manage the risks and opportunities of our business;
- Focusing on the growth and development of our people by providing training and appropriate resources to maximize individual competency and contribution;
- Ensuring controlled processes and stringent documentation and records management as it relates to our products and their transportation;
- Benchmarking and monitoring our performance against internal and external industry best practices; and
- Ensuring compliance to all applicable regulatory, Quality and other requirements applicable to each of our businesses.

Mark Davis
President & Chief Executive Officer